

## Newcomer Employment Services

### WorkBC Employment Services Centres

There are five WorkBC centres in Surrey. Centres are staffed with professionals who provide employment support services to all job seekers in Surrey.

### Career Paths for Skilled Immigrants Program

Career Paths provides services to help immigrants find skilled employment in B.C. that uses the education and experience they bring to Canada.

### IRCC Settlement Program Employment Supports\*

Settlement Program helps new immigrants and refugees to settle in Canada by providing orientation to their new communities, including providing advice and support in finding a job. Often services are available in different languages.

\* Immigration Refugee and Citizenship Canada

### BC Settlement and Integration Services (BCIS)

The program supports the social and economic integration of newcomers who are not eligible to receive immigrant support services under the federally funded program (Settlement Program funded by IRCC), focusing in particular on the needs of Temporary Residents with a pathway to permanent residency and Naturalized Citizens actively seeking for employment.

### Specialized Employment Programs

These programs provide training in a specific industry and often offer workplace placement and a job upon the completion of the training.

#### About This Brochure

This brochure was developed by Surrey Local Immigration Partnership (LIP). Surrey LIP is a collaboration of over 30 community partners working together to make Surrey more welcoming and inclusive. The City of Surrey is a leading agency of Surrey LIP.

September, 2017

## WorkBC Employment Services Centres

### WHO is eligible\*

- You are not working and not a full time student
- You are working an average of fewer than twenty (20) hours per week, AND
- You are actively seeking full-time employment
- You are unable to work full-time because of a disability and are seeking to work more hours

### WHAT services are offered

- Assistance with job search
- Resume and interview preparation
- Employment counselling and support
- Employment-related workshops
- Short-term certification
- Skills training (funding for tuition and living supports)
- Preparation for self-employment
- Wage subsidy
- Follow-up support for job maintenance and retention
- Financial supports during apprentice training

### WHERE to find support

#### Cloverdale: Sources

101-5783 176A Street, Surrey, 604.576.3118

#### Fleetwood / Guildford: PCRS

202 – 10334 152A Street, Surrey, 604.580.9740

#### Newton: Avia, Back in Motion

240-7225 King George Blvd., Surrey 778.578.4272

#### Whalley: Options Community Services Society

160-10362 King George Blvd., Surrey, 604.584.0003

#### South Surrey: Sources

208-1461 Johnston Road, White Rock, 604.542.7590

### Multi-barriered Job Seekers

**Itinerant WorkBC services, DIVERSEcity** provides interim employment services to multi-barriered immigrant job seekers.

Serving Fleetwood Guildford, Whalley, Cloverdale & South Surrey. 604.547.2002, [Jobs@dcrs.ca](mailto:Jobs@dcrs.ca)

**Satellite WorkBC Centre, PCRS** provides employment services to all multi-barriered job seekers.

Serving Whalley, Fleetwood & Guildford areas. 10326 Whalley Blvd., Surrey. 604.951.1300

\* For full criteria list and to learn more about WorkBC centres: [www.workbc.ca](http://www.workbc.ca)

## Career Paths for Skilled Immigrants Program

### STREAM 1\*

You have education and experience in an in-demand occupation in B.C. and require language or skill upgrading. The program stream 1 is offered by four agencies each specialized in one occupational group and offer their services throughout the province.

Occupations in demand in B.C. Provided by multiple service providers for all residents living in the province.

#### Construction & Engineering

Construction Managers; Civil Engineers; Electrical & Electronics Engineers; Mechanical Engineers

ISSofBC, 604.590.4021, 778.372.6510

[careerpaths@issbc.org](mailto:careerpaths@issbc.org)

#### Technology

Information Systems Analysts and Consultants; Computer Programmers and Interactive Media Developers

ISSofBC, 604.590.4021, 778.372.6510

[careerpaths@issbc.org](mailto:careerpaths@issbc.org)

#### Business & Administration

Administrative Officers; Administrative Assistants; Financial Auditors & Accountants; Accounting Technicians and Bookkeepers

M.O.S.A.I.C., 604.438.8214

[cpsi@mosaicbc.org](mailto:cpsi@mosaicbc.org)

#### Health

Registered Nurses & Registered Psychiatric Nurses; Licenced Practical Nurses; Medical Sonographers; General Practitioners & Family Physicians; Nurse's Aides, Orderlies & Patient Service Associates

Douglas College, 604.588.7772

[careerpaths@douglascollege.ca](mailto:careerpaths@douglascollege.ca)

### STREAM 2 & 3

**STREAM 2** You need assistance with upgrading your credentials for an occupation regulated in B.C. The program stream 2 is offered by multiple agencies in different communities.

**STREAM 3** You need assistance with upgrading for an unregulated B.C. occupation. The program stream 3 is offered by multiple agencies in different communities.

Regulated and Unregulated Professions. In Surrey, this program is offered through one agency.

Back in Motion, 604.575.3800

[info.careerpaths@backinmotion.com](mailto:info.careerpaths@backinmotion.com)

### WHO is eligible

- **Immigration:** PR within last 5 years
- **Experience:** 3 years of pre-arrival experience in their field, 1 year if youth (may include volunteer work, subject to funder approval)
- **Canadian Language Benchmark (CLB):**
  - Stream 1: CLB minimum 6/7,
  - Stream 2: CLB 6, Stream 3: CLB 5
- **Occupation:**
  - Stream 1: Specific occupations
  - Stream 2: Regulated
  - Stream 3: Unregulated
- **Employment Status:** Emphasis on WorkBC ineligible clients
  - All Streams: Underemployed working more than 20 hrs/week
  - Stream 1 and 2: Can also intake unemployed, non-EI, non-BCEA needing long term training

### WHAT services are offered

- Assessment of skills, qualifications and experience
- Information, advice and guidance to help build a career plan
- Information on how to look for work and on Canadian workplace culture
- Language skills and upgrading of other skills required by employers in the industry
- Certification requirements for regulated occupations and connections with regulatory agencies
- Hands-on workplace experience through practicums, temporary employment, mentoring and other approaches
- Financial support to help with necessary upgrading
- Connecting with mentor from your field of expertise

\* Stream 1 only offers employment supports to listed occupations

“Did you know you could find over 250 newcomer services offered in Surrey at the Surrey LIP services map? Visit [www.SurreyLIP.ca](http://www.SurreyLIP.ca)”

## IRCC Settlement Program –Employment Supports\*

### WHO is eligible

- Permanent Residents of Canada.
- Protected persons as defined in section 95 of the Immigration and Refugee Protection Act (IRPA)
- Individuals who have been selected, inside or outside Canada, to become permanent residents (pending verifications) and who received a Positive Eligibility Decision on Application for Permanent Residence
- Convention refugees and protected persons outside Canada who have been selected for resettlement in Canada
- Live-in Caregivers / Temporary foreign workers who hold or received approval of a work permit under section 112 of the Immigration and Refugee Protection Regulations

### WHAT services are offered

- Pre-employment Skills Training
- Job Search and Interview Skills Training
- Career Mentorship
- Workplace English
- Meet the Employers Forums
- Job and Employment Resource Fairs
- Specialized Support for Refugee Job Seekers

### WHERE to find support

#### DIVERSEcity

13455 76 Avenue, Surrey, 604.597.0205

#### Options Newcomer Employment Support Program

305-10362 King George Boulevard, Surrey, 604.954.0482

#### Progressive Inter-Cultural Community Services Society (PICS)

205-12725 80th Avenue, Surrey, 604.596.7722

#### S.U.C.C.E.S.S.

100-15117 101 Avenue, Surrey, 604.408.7474  
ext. 2048 / 2045

#### MOSAIC Surrey Newcomers Centre

200-7134 King George Boulevard, Surrey, 778.591.9334

\* Immigration Refugee and Citizenship Canada

## BC Settlement and Integration Services (BCIS)

### WHO is eligible

The following and their spouses/dependents:

- Post-secondary international students (eligible to work in Canada)
- Temporary Foreign Workers (entered through the Temporary Foreign Worker Program or International Mobility Program; excludes Live-in Caregivers)
- Provincial nominees not yet approved for permanent residency, refugee claimants
- Refugee claimants seeking employment
- Naturalized citizens seeking employment

### WHAT services are offered

- Orientation to local job market & education on workplace rights/responsibilities & workplace culture
- Supported access to federal/provincial employment services and employment training/bridging programs
- Employment counseling and short-term training courses (for clients not eligible for similar services through the Employment Program of BC)
- Education on work safety & supported access to appropriate authorities in the event of workplace safety, employment standards violation, and new work permits application

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ext. 2048/2045

## Specialized Employment Programs

**Hospitality: C.A.R.E., S.U.C.C.E.S.S.** Connecting Arabic-speaking Refugees to Employers in the Hospitality Sector (C.A.R.E.) is a pilot project that targets employers and Arabic-speaking refugees seeking employment in the hospitality (food services, restaurant and hotel) sector. 604.588.6869, [said.aziz@success.bc.ca](mailto:said.aziz@success.bc.ca)

**Manufacturing: Refugee Training and Employment Program for Manufacturing, M.O.S.A.I.C.** This FREE government funded program is in collaboration with the BC Alliance for Manufacturing, providing graduates with manufacturing-specific training which results in a guaranteed job. 778.389.0314, [esaad@mosaicbc.org](mailto:esaad@mosaicbc.org)

**Retail: Training for Jobs in Retail Sector, S.U.C.C.E.S.S.** This program aims to incorporate best practices and relevant certifications to allow job seekers gain the required skills training and credentials to meet the local retail employer needs. 604.495.8970, [retail.pbt@success.bc.ca](mailto:retail.pbt@success.bc.ca)

**Roofing: Refugee Roofers Training & Employment Program, M.O.S.A.I.C.** This initiative is in collaboration with the Roofing Contractors Association of British Columbia and it's a free government-funded program that provides Arabic-speaking graduates with roofing-specific training which results in a guaranteed job. 778-389-0314, [esaad@mosaicbc.org](mailto:esaad@mosaicbc.org)

**Sewing: Start 2 Sew, ISSofBC.** Start 2 Sew is a training and employment program in Industrial Sewing. This free hands-on course prepares you for a guaranteed entry-level position in the rapidly growing B.C. apparel industry. 778-372-6517, [start2sew@issbc.org](mailto:start2sew@issbc.org)

**Tech Sector: TechStart, ISSofBC.** TechStart is a 4-month intensive employment program for newcomers with intermediate to advanced tech skills. TechStart provides skills upgrading in preparation for a career as a developer in the tech sector. 604.684.2123 ext. 1209, [techstart@issbc.org](mailto:techstart@issbc.org)

**Employment Skills: Employment Connect Program, S.U.C.C.E.S.S.** This Job Readiness Program is a 5-week group-based training program designed to support unemployed participants to gain the skills for employment.

778-394-8822 ext. 2005 (English & Arabic),  
[employmentconnect@success.bc.ca](mailto:employmentconnect@success.bc.ca)

**Mature Job Seekers: Workplace Integration for Mature Individuals Program–PICS.** This is a 4-week in-house, group-based training program specially developed to help job seekers at the age of 45 or above in finding jobs. 604.596.7722 ext. 117 (English and Chinese), [kccchau@pics.bc.ca](mailto:kccchau@pics.bc.ca); 604.596.7722 ext. 124 (English and Punjabi/Hindi), [manjinder.thandi@pics.bc.ca](mailto:manjinder.thandi@pics.bc.ca)

**Youth Job Seekers: Future Troopers Youth Employment Program, DIVERSEcity.** Programming to assist newcomer youth 15 to 30 with employment readiness support. 604.547.1234, [youthjobs@dcrs.ca](mailto:youthjobs@dcrs.ca)

**Entrepreneur: DIVERSEcity TD Immigrant Entrepreneur Program, DIVERSEcity.** Entrepreneur competency training for aspiring immigrant entrepreneurs in Mandarin, Arabic, Korean and Karen. [www.dcrs.ca/jobs](http://www.dcrs.ca/jobs), 604.547.1662, [selfemployment@dcrs.ca](mailto:selfemployment@dcrs.ca)

**Networking: The Connector Program, IEC-BC.** The Connector Program is a simple and effective referral program that helps new immigrants build professional networks and connect with local job opportunities. Immigrants job seekers are introduced to local professionals who help them expand their professional networks. 604.629.5364, [info@iecbc.ca](mailto:info@iecbc.ca)

# Learn About Employment Services

Newcomer Job Seeker?

Live in Surrey?



SURREY  
LOCAL IMMIGRATION  
PARTNERSHIP



Immigration, Refugees  
and Citizenship Canada

Immigration, Réfugiés  
et Citoyenneté Canada

“ Did you know  
Surrey LIP website  
is offered in 10 different  
languages, including Arabic,  
Chinese, and Punjabi?”

